Develop Operator Excellence

Developing operators is vital for successful capital project startups and continued operations excellence. Training and qualifying field and control room Distribution Control System (DCS) operators to achieve operator excellence involves the following significant elements:

- Foundational processes
- Training and qualification
- Observation and selection
- Mastery and sustainability

![Diagram of operator qualification process](image)

**Figure 1-1**

- Process operating variables/envelopes
- Operating procedures
- Process descriptions
- Mission and values alignment
- Management of changes